

REPLY EXHIBIT LN-3

**Excerpt from Systems Interactive Report for SCR062802-09ES,
Relaxing the Edit on Ten Digit "Forward To" Numbers**

				Report Line Number		77
CR #	Title	Current Status	Level of Effort	Interface Release #	Product Impacted	
SCR062702-09ES	Remove FID accuracy edit in IMA when the value is "C" or "D" in the FA field for a USOC.	Prioritized 12/31/02	775 - 1275	IMA Common 13.00	Centrex, Resale, UNE-P	

Originator:

Originator Company Name: Eschelon

Director: Thompson, Jeff

Owner: Winston, Connie

CR PM: Stecklein, Lynn

Description Of Change

Currently when a CLEC submits an LSR using the recap function, a CSR may have inaccurate FID data associated with a USOC. When placing a value of "D" or "C" in the FA field for the USOC, IMA edits the FID data and forces a correction if it is not accurate or valid data. For example, if a TN float under a USOC or a call forward number has 7 digits carried over from the CSR, even though you are disconnecting that USOC on the LSR, IMA requires you to correct the TN to 10 digits. This adds no value to the LSR and requires additional time an effort on the part of the CLEC. This is especially burdonsome on an account with multiple TN's.

Status History:		
Date	Action	Description
6/27/02	CR Submitted	
6/27/02	CR Acknowledged	
7/02/02	Clarification Meeting Scheduled	Clarification meeting scheduled 7/9/02
7/09/02	Clarification Meeting Held	Clarification Meeting Held
7/09/02	Status Changed	Status changed to clarification
7/09/02	LOE Issued	Level of effort issued
7/18/02	Discussed at Monthly CMP Meeting	SCR062702-09 discussed at July Systems CMP Monthly meeting; please see Systems CMP Distribution Pac CMP -- Attachment B
7/19/02	Status Changed	Status changed to pending prioritization
7/26/02	Release Ranking	Ranking for Release 12.0 following the July 2002 Systems CMP Meeting. SCR062702-09 ranked number 36
10/30/02	Status Changed	SCR062702-09 status updated to 'Pending Prioritization' based upon outcome of release 12.0 packaging effo

12/19/02	Discussed at Monthly CMP Meeting	SCR062702-09 discussed at December Systems CMP Monthly meeting; please see Systems CMP Distribution December CMP -- Attachment O
12/31/02	Release Ranking	Ranked #4 for IMA 13.0 Release
1/23/03	Release Ranking	Ranked #3 for IMA 13.0 after exception request SCR011303-02EX
1/29/03	Escalation Initiated	Escalation received from WorldCom (See Project Meeting Section for Details)
1/29/03	Escalation Initiated	SCR062702-09 changed to SCR062702-09 ES - Escalation Status

Project Meetings

Sent by: "Johnson, Bonnie J." <bjjohnson@eschelon.com>

"liz.balvin@wcom.com" <liz.balvin@wcom.com>, "Jim Maher" <jxmaher@qwest.com>, "Hyde, Tom" <tom.hyde@cbeyond.net>, "Johnson, Bonnie J." <bjjohnson@eschelon.com>, "Osborne-Miller, Donna" <dosborne@att.com>, cmpesc@qwest.com
 "Notarianni, Lynn" <lnotari@qwest.com>, "Schultz, Judy" <jmschu4@qwest.com>, "Thomte, Kit" <kthomte@qwest.com>, "Tom Priday (E-mail)" <Tom.Priday@wcom.com>, "ChadWarner (E-mail)" <Chad.Warner@wcom.com>
 RE: Qwest Response to Escalation #SCR062702-09-E07

Lynn,
 Eschelon does as well.
 Bonnie Johnson
 Sr. Manager ILEC Relations
 Eschelon Telecom, Inc.
 Phone: 612 436-6218
 Fax: 612 436-6318
 Cell: 612 743-6724

-----Original Message-----

From: Elizabeth Balvin [SMTP:liz.balvin@wcom.com]
 Sent: Thursday, February 06, 2003 4:49 PM
 To: 'Jim Maher'; 'Hyde, Tom'; 'Johnson, Bonnie'; 'Osborne-Miller, Donna'; cmpesc@qwest.com
 Cc: 'Notarianni, Lynn'; 'Schultz, Judy'; 'Thomte, Kit'; Tom Priday (E-mail); ChadWarner (E-mail)
 Subject: RE: Qwest Response to Escalation #SCR062702-09-E07
 Lynn,

WCom accepts Qwest's recommendation to pursue an Exception CR as a means to address this issue.

Thanks,

Liz Balvin

WorldCom Carrier Management - Qwest

Internal Line - V625-7305

External Line - 303-217-7305

Pager (888) 900-7221

2/6/03

Liz Balvin-Carrier Management
WorldCom

Dear Ms. Balvin:

This letter is in response to your formal escalation (number SCR062702-09-E07) regarding CLEC Change Request number SCR062702-09 "Remove FID accuracy edit in IMA when the value is "C" or "D" in the FA field for a USOC," dated June 27, 2002.

Qwest has reviewed the formal escalation and maintains its position that this is not a production support issue and therefore cannot be implemented in a production patch. In researching this item, Qwest has determined that there is an option that could be explored to resolve this situation. Given that this change has been prioritized by the CLEC community for implementation in 13.0, and that several CLECs have supported this escalation, Qwest would like to pursue this matter as an Exception Request to be initiated by Qwest.

Section 8.0 of the CMP document, states "Past Releases of IMA EDI will only be modified as a result of production support changes. When such production support changes are made, Qwest will also modify the related documentation. All other changes become candidates for future IMA EDI Releases." Additionally, Qwest has determined that SCR062702-09 is neither CLEC code impacting nor requires updates to systems documentation. Therefore, Qwest plans to take action using the CMP Exception Process to work this candidate as quickly as possible, for all existing releases of IMA, prior to the implementation of the next major release for which it is currently prioritized.

Qwest would like to initiate the aforementioned Exception Request as soon as possible and will consider your Escalation Response email as authorization to move forward with this proposed solution.

Please contact me by telephone at (303) 624-4450 or by e-mail at Inotari@qwest.com if you have any questions.

Sincerely,
Lynn Notarianni
Information Technologies Senior Director
Qwest
2/3/03
PARTICIPANTS-WORLDCOM ESCALATION #SCR062702-09-E07

Sent by: dosborne@att.com

To:
cmpesc@qwest.com
cc:
Subject:
ESCALATION PARTICIPATION --- SCR062702-09-E07

Company Name: AT&T
Name: Donna Osborne-Miller
Title: Manager
Phone Number: 303-298-6178
E-mail Address: dosborne@att.com

Fri Jan 31 12:11:54 MST 2003

Sent by: tom.hyde@cbeyond.net

To:

cmpesc@qwest.com

cc:

Subject:

ESCALATION PARTICIPATION --- CR#SCR062702-09

Company Name: cbeyond communications

Name: tom hyde

Title: director,ILEC relations

Phone Number: 678-42402467

E-mail Address: tom.hyde@cbeyond.net

Fri Jan 31 15:18:41 EST 2003

Sent by: bjjohnson@eschelon.com

To:

cmpesc@qwest.com

cc:

Subject:

ESCALATION PARTICIPATION ---

CMPR.01.30.03.F.01413.IMA_EDI_10.0

Company Name: Eschelon Telecom

Name: Bonnie Johnson

Title: Sr. Manager ILEC Relations

Phone Number: 612 436-6218

E-mail Address: bjjohnson@eschelon.com

Mon Feb 3 08:22:22 CST 2003

1/29/03 Escalation Received from WorldCom

Description: WCom identified production defect with EDI 10.0. The customer service record (CSR) retrieval pre-order query

lacks required ordering information.

History: WCom received a "fatal" reject via EDI 10.0 due to Business Processing Layer (BPL) edit that requires a 10 digit TN be populated yet the CSR responded with only 7 digits (lacked area code) [PON: S011507695QWAZPR 4806491751]. Qwest initiated an internal change request. Qwest determined an Eschelon change request existed (SCR062702-09) that would correct this production defect by lifting the edit on features that are to be changed or disconnected. The open change request is evidence that CLECs are impacted.

Reason for Escalation: Qwest's invalid reject places CLECs at a competitive disadvantage. Burden should not be placed on CLECs to obtain area codes for numbers that will be changed or disconnected upon migration. Documented business rules cannot be systematically supported.

Business need and impact: Call Forwarding is a standard offering of WCom's local services, thus impact is severe. All CLECs are impacted because preorder to order integration cannot be supported. In addition, this evidence proves Qwest CSRs are not accurately reflecting information that is programmed into the Qwest switches.

Desired CLEC resolution: That the FID accuracy edit be lifted in a production patch.

CLEC Contact Information: Liz Balvin, Carrier Management, 303-217-7305, Liz.Balvin@wcom.com

Qwest's recommended work around procedures will not support the flow through capabilities necessary for WCom's commercial volumes of UNE-P migrations.

12/29/02 Systems CMP Meeting

Bonnie Johnson/Eschelon asked if the information that is currently in a retest information is incorrect, the most common problem is with ten digits, until they have seven digits. Although you are deleting or changing information, it makes you, correct the old one. If you have a 20-line account, it makes you correct every one.

Liz Balvin/WorldCom said that it sounds like you are still doing a stare & compare (this is similar to #51) however, it would just be on the maintenance orders.

Kathy Stichter/Eschelon that these would be on conversion orders.

Liz Balvin/WorldCom stated that the migrate as specified with 12 is no stare & compare for everything but complex features

Connie Winston/Qwest said that by that you indicate what you want the result to be .Liz Balvin/WorldCom said you provide the end state of what you want. Now you have to use a V or an N and that comparison will be eliminated and they will be all Ns. It would include all features, even if it is a complex feature.

Lynn Notarianni/Qwest said complex features like call forwarding.

Connie Winston/Qwest said that if you ordered call forwarding you would have to put an N next to it.

Connie Winston/Qwest stated that's what we want to validate, we won't get into the edit loop looking at CSR data.

Liz Balvin/WorldCom asked if #35 are for migration activity, because # 51 are for maintenance.

Connie Winston/Qwest said that the one going into 12.0 is UNE-P and you have a couple other products here.

Connie Winston/Qwest asked if they wanted to keep in the vote.

Bonnie Johnson/Eschelon stated yes.

7/18/02 CMP Systems Meeting

SCR062702-09 Remove FID accuracy edit in IMA when the value is "C" or "D" in the FA field for a USOC. (Originated by Eschelon)

Bonnie Johnson/Eschelon reviewed this change request. Eschelon is asking Qwest to remove the FID accuracy edit in IMA when the value is C or D in the FA field for a USOC.

Connie Winston/Qwest indicated the Interface Impacted would be changed to IMA Common.

Michael Buck/Qwest said that Qwest understands the request and has provided an LOE in the CR response.

The status of this change request will be changed to Pending Prioritization.

7/9/02 Clarification Meeting

Attendees: Bonnie Johnson, Eschelon, Berkley Loggie - Qwest, Monica Manning - Qwest, Bret Birkholz - Qwest, Lynn Stecklein - Qwest

Introduction of Attendees

Introduction of the participants on the Conference Call were made and the purpose of the call discussed.

Review Requested (Description of) Change

Bonnie Johnson - Eschelon reviewed CR. Eschelon would like the FID accuracy edit in IMA when the value is "C" or "D" in the FA field for a USOC. When an LSR is submitted using the recap feature, a CSR may have inaccurate FID data associated

with a USOC. When placing a value in the FA field for the USOC, IMA edits the FID data and forces a correction if it is not accurate or valid data. The most common occurrence is with the 10 digit TN. This is because the TN data was not converted to add the area code. Eschelon feels that having to correct the C or D portion is a waste of time.

Confirm Areas & Products Impacted
Resale, UNE-P, Centrex

Confirm Right Personnel
All appropriate personnel were involved in the clarification call.

Identify/Confirm CLEC's Expectation
Eschelon would like the FID accuracy edit in IMA removed when the value is "C" or "D" in the FA field for a USOC.

Identify any Dependent Change Requests
NA

Establish Action Plan
This CR will be presented at the July CMP Systems Meeting.

Qwest Response

DRAFT Response

July 9, 2002

RE: SCR062702-09 Remove FID accuracy edit in IMA when the value is "C" or "D" in the FA field for a USOC.

Qwest has reviewed the information submitted as part of Change Request (SCR062702-09). Based upon the scope of this CR as agreed to in the Clarification Meeting (held July 9, 2002) Qwest is able to provide an estimated Level of Effort (LOE) of 775 to 1275 hours for this IMA Change Request.

At the next Monthly Systems CMP Meeting, CMP participants will be given the opportunity to comment on this Change Request and provide additional clarifications. Any clarifications and/or modifications identified at that time will be incorporated into Qwest's further evaluation of this Change Request.

This Change Request is an eligible candidate for the IMA 12.0 Release.

Sincerely,
Qwest